

7 March 2019

Thames Coromandel District Council  
Private Bag  
Thames 3540

Dear Karen

**LETTER OF DIRECTION: Hahei Wastewater Treatment Plant Audit: Hahei**

Please find enclosed a report which assesses your compliance with selected conditions of the authorised activities for which monitoring has been undertaken. This assessment relates to the period from 1 April 2017 to 31 March 2018.

Based on this assessment the following level of compliance has been achieved:

Authorisation	Activity Authorised	Compliance Status
AUTH135636.01.01	Discharge of treated municipal wastewater to the Wigmore Stream and associated seepage to groundwater from treatment ponds	Significant non-compliance

**Overall Site Compliance: Significant non-compliance**

This level of non-compliance is unsatisfactory and as a result Thames Coromandel District Council (TDC) has been issued with this **Letter of Direction**. You must respond in writing to the action points listed in the table below by no later than **8 April 2019** to avoid further enforcement action being considered.

**ACTIONS REQUIRED**

You are directed to address the following actions:

Authorisation	Condition Number	Action Required
AUTH135636.01.01	8	Please provide a formal update within 1 month of receiving this report explaining why these parameters have been breached and what has been done to rectify the breaches.
AUTH135636.01.01	15	Please provide WRC within 1 month of receiving this report with an update with whether this condition has now been met and if not an explanation as to why not.
AUTH135636.01.01	16	Please provide a comprehensive formal reply showing how this criteria set out in this condition has been met or otherwise within one month of receiving this report.
AUTH135636.01.01	20	Please provide a comprehensive formal reply showing how this criteria set out in condition 16 has been met or otherwise within one month of receiving this report.
AUTH135636.01.01	21	Please provide the following information to the full satisfaction of this

		condition within one month of receiving this report. <ul style="list-style-type: none"> <li>•a summary of the monitoring results required by condition 16</li> <li>•critical analysis of the information in terms of compliance and environmental effects</li> <li>•any reasons for non-compliance or difficulties in achieving compliance with condition 8</li> <li>•There is no mention if any complaints have been received or whether there is a system in place to record them</li> </ul>
AUTH135636.01.01	24	Please confirm whether this document has been completed and send a copy to Waikato Regional Council within one month of receiving this report.
AUTH135636.01.01	30	Please report to WRC how these works have been fully implemented within one month of receiving this report.

The following actions are required of you by the dates stated:

AUTH135636.01.01	22	Please note that an ecological assessment report is due as per this condition by 1 June 2019
AUTH135636.01.01	28	Please provide Waikato Regional Council with evidence of the complaints register and the process that occurs when a complaint is received by 1 June 2019.

Please do not hesitate to call me if you have any questions regarding this monitoring assessment. You can contact me at Waikato Regional Council's Hamilton office on 078592791, or alternatively you can email [ryan.morrison@waikatoregion.govt.nz](mailto:ryan.morrison@waikatoregion.govt.nz).

Yours faithfully



Ryan Morrison  
**Resource Officer**  
**Resource Use**